



**EFI**Global

Complex Issues • Solid Solutions

A GAB Robins® Company

# SERVICE DIRECTORY

## Executive Officers

### Corporate Headquarters

**Ron G. Holt**  
President/CEO

**Lee A. Burckle, P.E.**  
Vice President, Chief Operating Officer

2218 Northpark Drive  
Kingwood, TX 77339  
Tel: 281-358-4441, 800-334-0200  
Fax: 281-358-2517

### Regional Managers and Vice Presidents

**E. Metts Hardy, CFEI**  
Regional Vice President, Eastern Region  
Nashville Service Center  
Night Tel: 615-646-3193

**Ted M. Cleveland, P.G.**  
Regional Vice President, Southern Region  
San Antonio Service Center  
Night Tel: 210-488-3283

**Dennis Foote, CFEI**  
Regional Vice President, Western Region  
Las Vegas Service Center  
Night Tel: 702-277-6452

**Dave Schmieder, CFI**  
Regional Vice President, Central Region  
Michigan Service Center  
Night Tel: 810-397-1339

**Cynthia Randall**  
Vice President, National Sales  
Indianapolis Service Center  
Night Tel: 765-969-6144

**Atlanta Service Center**

3039 Premiere Parkway  
Suite 700  
Duluth, GA 30097  
Tel: 770-925-9600  
Tel: 800-245-9601  
Fax: 770-925-9649  
Servicing: GA, SC  
Dist. Mgr.: Pete Craig, P.E.  
Night Tel: 678-570-6575

**Boston Service Center - South**

21 Father DeValles Blvd.  
Suite B  
Fall River, MA 02723  
Tel: 508-997-4900  
Tel: 800-326-5811  
Fax: 508-991-8824  
Servicing: MA, ME, VT, NH,  
CT, RI  
Dist. Mgr.: Jeff Lowe  
Night Tel: 508-864-2983

**Boston Service Center - North**

Ten New England Business  
Center, Ste.105  
Andover, MA 01810  
Tel: 978-688-3736  
Tel: 800-659-1202  
Fax: 978-688-5494  
Servicing: MA, ME, VT, NH,  
CT, RI  
Dist. Mgr.: Keith Pokorny  
Night Tel: 781-983-2708

**Chicago Service Center**

1433 West Jeffrey Drive  
Addison, IL 60101  
Tel: 630-376-1164  
Tel: 800-693-2085  
Fax: 630-376-1170  
Servicing: IL, MO  
Dist. Mgr.: Rick Kempfski  
Night Tel: 630-310-9626

**Dallas Service Center**

4275 Kellway Circle, Suite 144  
Addison, TX 75001  
Tel: 972-484-6020  
Tel: 888-920-4214  
Fax: 972-484-9209  
Servicing: North Central TX,  
OK, NM, LA  
Dist. Mgr.: Peter T. Ward  
Night Tel: 469-766-3295

**El Paso Service Center**

2211 E. Missouri Avenue  
Suite N227  
El Paso, TX 79903  
Tel: 915-842-9760  
Tel: 866-433-4463  
Fax: 915-533-8160  
Servicing: TX  
Dist. Mgr.: Walter L. Miller  
Night Tel: 915-471-1461

**Houston Service Center –  
South**

11000 Richmond Avenue  
Suite 250  
Houston, TX 77042  
Tel: 832-518-5145  
Tel: 866-464-2127  
Fax: 832-518-5157  
Servicing: TX, LA, National  
Dist Mgr.: Jock Marshall  
Night Tel: 713-208-6672

**Houston Service Center –  
North**

2218 Northpark Drive  
Kingwood, TX 77339  
Tel: 281-358-4441  
Tel: 800-334-0200  
Fax: 281-358-2517  
Servicing: TX, South LA  
Dist. Mgr.: Tom Barker  
Night Tel: 281-636-5435

**Indianapolis Service Center**

8091 Center Run Drive  
Suite 191  
Indianapolis, IN 46250  
Tel: 317-585-6430  
Tel: 800-771-1463  
Fax: 317-585-6436  
Servicing: IN  
Dist. Mgr.: Kurt Gilliam  
Night Tel: 317-727-3396

**Jackson Service Center**

5846 Ridgewood Road  
Suite D-206  
Jackson, MS 39211  
Tel: 601-956-1590  
Tel: 800-809-0701  
Fax: 601-956-7410  
Servicing: LA, MS  
Dist. Mgr.: Dave Berry  
Night Tel: 601-373-0601

**Las Vegas Service Center**

2755 E. Desert Inn Road  
Suite 240  
Las Vegas, NV 89121  
Tel: 702-933-0801  
Tel: 866-964-2891  
Fax: 702-862-8323  
Servicing: NV, UT, South WY  
Dist. Mgr./Vice Pres.: Dennis  
Foote  
Night Tel: 702-277-6452

**Lexington Service Center**

1060 Elizabeth Street, Suite 7  
Nicholasville, KY 40356  
Tel: 859-885-1518  
Tel: 877-271-8486  
Fax: 859-885-1565  
Servicing: KY, OH  
Dist. Mgr.: Tony Ahart  
Night Tel: 502-262-7850

**Los Angeles Service Center**

4355 E. Lowell Street  
Suite A

Ontario, CA 91761

Tel: 909-390-1253

Tel: 800-693-9922

Fax: 909-390-1716

Servicing: Southern CA, HI

Dist. Mgr.: Derek Geer

Night Tel: 714-309-8075

**Maryland Service Center**

8100 Professional Place  
Suite 113

Landover, MD 20785

Tel: 240-764-1785

Tel: 866-366-7988

Fax: 240-764-1792

Servicing: MD, PA, VA, D.C.,

WV, NY, NJ, DE

Dist. Mgr.: Richard Byrd

Night Tel: 240-743-9504

**Michigan Service Center**

1950 Sequoia Trail

Owosso, MI 48867

Tel: 989-725-6000

Tel: 800-326-5980

Fax: 989-725-6004

Servicing: MI

Dist. Mgr./Vice Pres.: David  
Schmieder

Night Tel: 810-397-1339

**Minneapolis Service Center**

7160 Shady Oak Road

Eden Prairie, MN 55344

Tel: 952-942-9812

Tel: 800-326-5913

Fax: 952-942-7002

Servicing: MN, WI, SD, ND,

NE, KS, IA, MT, AK, N.WY

Dist. Mgr.: Dave Bellis

Night Tel: 952-797-6433

**Nashville Service Center**

1880 Gen. George Patton Dr.

Building B, Suite 203

Franklin, TN 37067

Tel: 615-778-0160

Tel: 877-812-4328

Fax: 615-778-0170

Servicing: TN, AL, MS

Dist. Mgr./Vice Pres.: Metts

Hardy

Night Tel: 615-390-8038

**New York Service Center**

123 William Street, 15th Floor

New York, NY 10038

Tel: 212-349-0936

Tel: 800-959-4459

Fax: 212-349-0949

Servicing: NY, NJ

Dist. Mgr.: Jeff Lowe

Night Tel: 508-864-2983

**Orlando Service Center**

931 South Semoran Blvd.

Suite 212

Winter Park, FL 32792

Tel: 407-679-6200

Tel: 800-776-0288

Fax: 407-679-6048

Servicing: FL, Southern GA

Dist. Mgr.: Michael Smith,

P.E.

Night Tel: 407-468-4640

**Phoenix Service Center**

4620 East Elwood Street, Ste. 1

Phoenix, AZ 85040-1961

Tel: 480-350-9911

Tel: 800-776-5931

Fax: 480-350-9922

Servicing: AZ, CO, NM

Dist. Mgr.: Joe Nowikowski,

P.E.

Night Tel: 602-904-1718

**Pittsburgh Service Center**

717 Thomson Park Drive

Cranberry Township, PA

16066

Tel: 724-772-6977

Tel: 800-601-6874

Fax: 724-772-7014

Servicing: PA, Northern W.VA

Dist. Mgr.: Brian Gray

Night Tel: 724-316-2592

**Sacramento Service Center**

4205 Cincinnati Avenue

Suite 100

Rocklin, CA 95765

Tel: 916-797-1503

Tel: 800-776-5932

Fax: 916-797-1114

Servicing: Northern CA, OR,

NV, WA, ID

Dist. Mgr.: David Brien

Night Tel: 916-316-3316

**San Antonio Service Center**

8626 Tesoro Drive, Suite 701

San Antonio, TX 78217

Tel: 210-682-4480

Tel: 866-295-0053

Fax: 210-682-4449

Servicing: South Central TX

Dist. Mgr.: Dave Amori, P.E.

Night Tel: 210-241-8409

**San Francisco Service Center**

111 Deerwood

Suite 325

San Ramon, CA 94583

Tel: 925-820-9580

Tel: 800-506-0844

Fax: 925-820-9587

Servicing: North CA

Night Tel.: 888-888-2467

**Washington D.C. Service  
Center**

4515 Daly Drive, Suite M

Chantilly, VA 20151

Tel: 703-802-9771

Tel: 800-358-9770

Fax: 703-802-9773

Servicing: DC, WV, VA, DE,  
MD, NC

Night Tel: 888-888-2467